



GO-GLOBAL 6

Quick Start Guide

GO-Global Host

Following are the requirements and steps for installing and configuring the GO-Global Host. For further instructions, please consult the *Administrator Guide*.

System Requirements

The GO-Global Host* requires one of the following 64-bit Windows operating systems:

- **Windows Server 2019** (Standard and Datacenter)
- **Windows Server 2016** (Standard and Datacenter)
- **Windows Server 2012 R2** (Standard and Datacenter)
- **Windows Server 2008 R2** (Standard and Enterprise)
- **Windows 10** (Professional and Enterprise)
- **Windows 8.1** (Professional and Enterprise)
- **Windows 7** (Professional, Ultimate, and Enterprise)

**GraphOn recommends Windows Server for multi-user environments.*

- The GO-Global Host is supported on computers that have the latest Windows Updates installed.
- Where applicable, these platforms are supported with or without the Security Rollup Package.
- GO-Global Administrators must have administrative rights on the host to perform the installation, and the host must have TCP/IP as a network protocol.
- Users must be able to log on interactively (locally) on the GO-Global Host. Assign local logon rights to users in *Local Security Policy*, *Domain Security Policy*, and *Domain Controller Security Policy*.
- GO-Global listens on GraphOn's registered port 491 for TCP packets. Configure your external firewall and any software firewall on the host to allow TCP port 491.
- The color depth of the client and host must be greater than 256 — 16 million or greater is recommended.

GO-Global App

The GO-Global App is available for Windows, Linux, Mac OS X, Android, and iOS. For a complete list of supported platforms and browsers, please see the *Administrator Guide*.

Configuring the GO-Global Host

Install the GO-Global Host

GO-Global is delivered as a self-extracting executable and can be installed by double-clicking **gg-host.exe**. When running the host setup program, you must be logged in to an account that is a member of the computer's Administrator's group.

By default, the GO-Global Host setup installs all of the core **Host** components, **Web** components (including all the files necessary to configure the host for browser logons) and **Licensing** components. You can customize the installation by clicking the **Customize** button and unchecking the components you do not wish to install. Otherwise, click the **Install** button.

To activate GO-Global, **copy your GO-Global license file(s) to the default license folder**, C:\Program Files\GraphOn\GO-Global\Licensing. To configure GO-Global to use a central license server, see the *Administrator Guide*.

If you opt to copy your license file(s) at a later time, you must restart the **GO-Global License Manager**, then the **GO-Global Application Publishing Service** after copying the file(s).

Upgrading GO-Global

Before upgrading to version 6, **you must upgrade the GO-Global license(s)** by submitting a **License Change Request** via the [GraphOn portal](#). The version 6 host installer *will not upgrade* a computer that does not have a version 6 GO-Global license.

After signing in to the portal, click **License Management** then click **License Change Request** and complete the form.

After submitting the License Change Request form, a version 6 GO-Global license will be sent via email. Place the new license file in the directory where the existing version 5 license file is stored. (The default license folder for GO-Global version 5 is C:\Program Files\GraphOn\GO-Global\Programs.)

Remove all version 5 licenses from the Programs directory. Then restart the **GO-Global License Manager**.

To restart the License Manager

1. Click Control Panel | Administrative Tools | Services.
2. Select **GO-Global License Manager** from the list of services.
3. Right-click and select **Restart**.

After restarting the License Manager, run the version 6 GO-Global host installer by double-clicking **gg-host.exe**. When upgrading to version 6, you will be prompted to restart the computer two times. The host installer will resume automatically after restarting. As part of the installation process, existing versions of GO-Global are removed, but Registry settings and files are saved. The installer also moves the new license file(s) from the Programs directory to the Licensing directory.

Run the Admin Console

The Admin Console allows administrators to add and remove applications and to administer, monitor, and control client access to the GO-Global Host. To run the Admin Console, double-click the **GO-Global Admin Console** icon on the desktop, or from the Start menu, click GraphOn GO-Global | Admin Console.

Publish Applications

Applications must be published with the Admin Console before users can access them. To publish an application, click the **Applications** tab and click the **Add** button. Browse to the executable file of the Windows application you would like to publish. By default, the dialog opens to the C:\ProgramData\Microsoft\Windows\Start Menu\Programs directory. This is where the executable files for many popular Windows applications are located.

Share Links to Published Applications

Administrators can share links to published applications for quick user access. From the Admin Console, select an application from the list of installed applications, and click the **Get Link** button. The **Web server address** specifies the address of the web server that is used to serve the GO-Global Web App and the GO-Global App and their supporting files to users' browsers. The default web server address is **apps.graphon.com**, which is the address of a web server hosted by GraphOn. If you plan to use your own web server, install the GO-Global Web component on the web server and change the **Web server address** to the address of your web server. Please consult the *Administrator Guide* for more information. Click the **Copy** button to copy the link to the application, then paste the link into an email or instant message to share with users.

GO-Global Web files

The GO-Global Host setup installs the GO-Global Web files under C:\Program Files\GraphOn\GO-Global\Web.

Administrators can edit the HTML pages to modify default options and limit which clients are made available to users. During installation, the default Web page is set to **logon.html**.

To install the GO-Global App, users type **http://** in the browser's Location box, followed by the host name and the GO-Global directory. For example, **http://hostname/goglobal/**

If a user cancels installation of the GO-Global App, the Web App will run automatically and connect the user to the host. The Web App allows users to run applications from a browser without installing anything on their computer, but does not offer the full set of features that the GO-Global App does. Please consult the *Administrator Guide* for more information, and for instructions on specifying URL parameters that control the GO-Global App and the Web App.

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[REVISION DATE: 2019.05.28]