

Support Phases and Release History

GraphOn manages product versions through three phases: Active Support, Extended Support, and Limited Support. See below for definitions of the three phases.

Support Phase Schedule

Product Version	ACTIVE Support Phase	EXTENDED Support Phase	LIMITED Support Phase
V6.3	26-Jun-2024	TBD	TBD
V6.2	16-Aug-2021	TBD	TBD
V6.1	8-Oct-2020	30-Sep-2021	30-June-2022
V6.0	3-Dec-2018	31-Mar-2022	31-Jan-2025
V5.0	28-May-2015	31-Aug-2021	30-June-2022
V4.8	1-Oct-2013	31-Jan-2018	31-Dec-2019
V4.7	14-Jun-2013	26-Aug-2015	1-Mar-2016
V4.6	29-Mar-2013	1-Feb-2014	1-Aug-2014
V4.5	31-Jul-2012	14-Jun-2013	30-Nov-2013
V4.0	30-Jun-2010	29-Mar-2013	30-Sep-2013
V3.2	20-Jun-2007	14-Jun-2013	14-Dec-2013
V3.1	20-Jun-2005	31-Oct-2009	4-Apr-2010
V3.0	2-Apr-2005	31-Dec-2007	30-Jun-2008

Active Support Phase

During the *Active Support Phase*, the version is fully supported and maintained. GraphOn will provide code level software maintenance in the form of Service Packs or patches when required to resolve issues with the product. GraphOn customers may be required to upgrade to a Service Pack to receive continued support.

Extended Support Phase

During the *Extended Support Phase*, the version is supported, but software maintenance is generally limited to security-related issues deemed critical by GraphOn. Security issues could be related to publicly identified security vulnerabilities, other security vulnerabilities, or Microsoft's publicly released security updates. Customers may first need to upgrade to the most recent Service Pack in order to install security-related patches compatible with their version of GO-Global.

The *Extended Support Phase* is intended to notify customers that the version will soon transition to *Limited Support Phase*. Customers who wish to remain current with the most up-to-date release should plan to upgrade to the version in *Active Support Phase*.

Limited Support Phase

During the *Limited Support Phase*, customers with valid Support contracts will receive license support and technical support for installation and configuration, but code level maintenance, Windows compatibility updates, and security-related compatibility updates are discontinued.

Release History**GO-Global v6.3**

Build	Date	Description
6.3.3.34717	2025-06-30	Service Pack
6.3.2.34154	2024-12-20	Service Pack
6.3.1.33754	2024-06-26	Minor Upgrade

GO-Global v6.2

Build	Date	Description
6.2.7.34011	2024-10-18	Service Pack
6.2.6.33307	2024-02-26	Service Pack
6.2.5.32895	2023-09-01	Service Pack
6.2.4.32657	2023-03-31	Service Pack
6.2.3.32551	2023-02-02	Host Update
6.2.3.32518	2023-01-25	Service Pack
6.2.2.32366	2022-10-27	Host Update
6.2.2.32205	2022-08-05	Host Update
6.2.2.32151	2022-07-14	Host Update
6.2.1.32140	2022-07-14	Host Update
6.2.2.32074	2022-06-17	Service Pack
6.2.1.31562	2022-01-07	Service Pack
6.2.0.31099	2021-08-16	Minor Upgrade

GO-Global v6.1

Build	Date	Description
host-update-6.1.1.a	2021-07-19	Host Update
6.1.1.30272	2020-12-28	Service Pack
6.1.0.30001	2020-10-08	Minor Upgrade

GO-Global v6.0

Build	Date	Description
6.0.5.32115	2022-07-14	Host Update
6.0.5.31674	2022-02-07	Service Pack
host-update-6.0.4.a	2021-07-19	Host Update
6.0.4.30702	2021-04-20	Service Pack
6.0.3.30239	2020-12-14	Service Pack
6.0.2.30092	2020-10-30	Service Pack
host-update-6.0.1.h	2020-10-14	Host Update
host-update-6.0.1.g	2020-09-16	Host Update
host-update-6.0.1.f	2020-05-29	Host Update
6.0.1.29306	2020-04-03	Patch 4
6.0.1.28446	2019-08-30	Patch 3
host-update-6.0.1.c	2019-08-21	Host Update
6.0.1.28103	2019-07-12	Patch 2
host-update-6.0.1.c	2019-08-21	Host Update
host-update-6.0.1.b	2019-05-31	Host Update
host-update-6.0.1.a	2019-05-05	Host Update
6.0.1.27682	2019-03-13	Patch 1
host-update-6.0.1.c	2019-08-21	Host Update
host-update-6.0.1.b	2019-05-31	Host Update
host-update-6.0.1.a	2019-05-05	Host Update
6.0.1.27172	2018-12-03	Major Upgrade

GO-Global v5.0

Build	Date	Description
host-update-5.0.3.a	2021-07-19	Host Update
5.0.3.30173	2020-11-25	Service Pack
host-update-5.0.2.j	2020-10-14	Host Update
host-update-5.0.2.i	2020-09-16	Host Update
host-update-5.0.2.h	2020-05-29	Host Update
5.0.2.28613	2019-10-14	Patch 11
host-update-5.0.2.g	2019-08-20	Host Update
5.0.2.27327	2019-01-03	Patch 10
5.0.2.26287	2018-04-13	Patch 9
5.0.2.26121	2018-03-07	Patch 8
5.0.2.25851	2018-01-19	Patch 7
5.0.2.25556	2017-11-17	Patch 6
5.0.2.25362	2017-09-28	Patch 5
5.0.2.25297	2017-09-13	Patch 4
5.0.2.24620	2017-06-02	Patch 3
5.0.2.24304	2017-04-28	Patch 2
5.0.2.23814	2017-01-31	Patch 1
5.0.2.23384	2016-09-29	Service Pack
5.0.1.23352	2016-08-31	Limited Availability
5.0.1.23173	2016-06-02	Patch 2
5.0.1.23067	2016-04-22	Patch 1
5.0.1.22962	2016-03-31	Service Pack
5.0.0.21811	2015-11-20	Patch 1
5.0.0.21662	2015-05-28	Major Upgrade

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